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@Communications, Inc. 1509 Bridges St., Morehead City, N.C. 28557

# Annual 47 C.F.R. § 64.2009(e) CPNI Certification

**EB Docket 06-36** 

Received & Inspected

JAN 18 2012

FCC Mail Room

Reference: EB-06-TC-060

Annual 64.2009(e) Certification of CPNI Filing (01/06/2012)

Date Filed: January 6, 2012

Name of company covered by this certification: @Communications, Inc.

FRN: 0005013966

Name of signatory: Susan Arrants

Title: President

I, Susan Arrants, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the CPNI rules of the Federal Communications Commission ("FCC"). See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the procedures of the company are in compliance with the requirements set forth in section 64.2001 et seq. of the FCC rules.

The company has not taken any actions against data brokers in the past year. No action was necessary because the company received no complaints and CPNI is not used or disclosed to third parties.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

Susari Arrants Officer of @COMMUNICATIONS INCORPORATED

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ACCOMPANYING STATEMENT TO CPNI CERTIFICATION FILING

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@Communications, Inc. 1509 Bridges St.,

Morehead City, N.C. 28557

FCC Mail Room

#### STATEMENT OF PROCEDURES USED TO ENSURE COMPLIANCE

- 1. Customer Proprietary Network Information, hereinafter referred to as "CPNI", is not made available to any third party for any purpose, other than as necessary to comply with applicable interconnection agreements ("ICAs"), other intercarrier compensation requirements and as routinely disclosed at the signaling layer. CPNI is used by @Communications, Inc. only where needed for billing for services rendered.
- 2. CPNI is protected from unauthorized access and use.
- 3. @Communications, Inc. has a long standing policy that CPNI will not be used within the organization to market other services offered by @Communications, Inc. or any affiliate. All employees and personnel are aware of this policy.
- 4. The status of CPNI "opt-out" is evidenced by the contractual agreements of ATCOM stating that proprietary customer information will not be given to any third parties or use for any marketing purposes except to contact customers as included in 47 U.S.C 222(d) exceptions. All marketing targeted to existing customers directly is done all-inclusive to all customers without specific customer information being provided or required and all marketing by ATCOM is done by ATCOM employees themselves with prior supervisor approval as based on our CPNI compliance guidelines and not by any third party marketing agency and such marketing is done using the exceptions specified within 47 U.S.C. 222(d).
- 5. Supervisory review exists to ensure the foregoing policies and practices are followed.



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Name of signatory: Susan Arrants

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Attached to this certification is an accompanying statement explaining how the procedures of the company are in compliance with the requirements set forth in section 64.2001 et seq. of the FCC rules.

The company has not taken any actions against data brokers in the past year. No action was necessary because the company received no complaints and CPNI is not used or disclosed to third parties.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

Officer of @COMMUNICATIONS INCORPORATED

1/6/12



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### ACCOMPANYING STATEMENT TO CPNI CERTIFICATION FILING

#### STATEMENT OF PROCEDURES USED TO ENSURE COMPLIANCE

- Customer Proprietary Network Information, hereinafter referred to as "CPNI", is not made available to any third party for any purpose, other than as necessary to comply with applicable interconnection agreements ("ICAs"), other intercarrier compensation requirements and as routinely disclosed at the signaling layer. CPNI is used by @Communications, Inc. only where needed for billing for services rendered.
- 2. CPNI is protected from unauthorized access and use.
- 3. @Communications, Inc. has a long standing policy that CPNI will not be used within the organization to market other services offered by @Communications, Inc. or any affiliate. All employees and personnel are aware of this policy.
- 4. The status of CPNI "opt-out" is evidenced by the contractual agreements of ATCOM stating that proprietary customer information will not be given to any third parties or use for any marketing purposes except to contact customers as included in 47 U.S.C 222(d) exceptions. All marketing targeted to existing customers directly is done all-inclusive to all customers without specific customer information being provided or required and all marketing by ATCOM is done by ATCOM employees themselves with prior supervisor approval as based on our CPNI compliance guidelines and not by any third party marketing agency and such marketing is done using the exceptions specified within 47 U.S.C. 222(d).
- 5. Supervisory review exists to ensure the foregoing policies and practices are followed.